

# The TD Aeroplan Visa Business Product Summaries – Index

# Insurance Coverages Provided with TD® Aeroplan® Visa Business\* Credit Card

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# TRAVEL INSURANCE SUMMARY

Provided by the TD Life Insurance Company ("TD Life") and TD Home and Auto Insurance Company ("TD Home & Auto")

Travel Insurance Coverages Provided with TD® Aeroplan® Visa Business\* Credit Card

Common Carrier Travel Accident Insurance
Delayed and Lost Baggage Insurance
Flight/Trip Delay Insurance
Travel Medical Insurance
Trip Cancellation/Trip Interruption Insurance

# **This Product Summary Contains Important Information**

The following is meant to provide an overview of the features and benefits of the travel insurance coverages provided with your TD Aeroplan Visa Business Card. The terms and conditions of the insurance coverages are contained in your Certificate of Insurance ("Certificate") and in the group master policies, which govern. All defined terms are italicized, capitalized and defined in your Certificate.

<u>View a copy of the Certificate</u> (td.com/businessagreements) for full details about the insurance coverages provided with the TD Aeroplan Visa Business Card.

<sup>\*</sup> Trademark of Visa International Service Association; Used under license.

<sup>&</sup>lt;sup>®</sup> The TD logo and other TD trademarks are the property of The Toronto-Dominion Bank or its subsidiaries. All trade-marks are the property of their respective owners.

# **INSURERS**

# TD Life Insurance Company ("TD Life")

P.O. Box 1 TD Centre Toronto, Ontario M5K 1A2 Ph.: 1-888-788-0839

TD Life is registered with the <u>Autorité des marchés financiers</u> <u>www.lautorite.qc.ca</u> (the "AMF" or the "Authority") under client number 2000444011.

# TD Home and Auto Insurance Company ("TD Home & Auto")

P.O. Box 1 TD Centre Toronto, Ontario M5K 1A2 Ph.: 1-866-361-2311

TD Home & Auto is registered with the AMF under client number 2000471829.

# **DISTRIBUTOR**

## **The Toronto-Dominion Bank**

P.O. Box 1 TD Centre Toronto, Ontario M5K 1A2 Ph.: 1-800-983-8472

#### **ADMINISTRATORS**

#### Global Excel Management Inc. ("Global Excel")

73 Queen Street Sherbrooke, Quebec J1M 0C9 Ph.: 1-866-374-1129 or +1-416-977-4425

# CanAm Insurance Services (2018) Ltd. ("CanAm")

73 Queen Street Sherbrooke, Quebec J1M 0C9 Ph.: 1-800-293-4941 or +1-519-988-7633

# General Information You Need to Know

The following is applicable to **all insurance coverages** provided with the TD Aeroplan Visa Business Card, unless otherwise specified:



**Complaint Handling**: For information about our complaint processing policy and where a complaint may be filed, please visit our Customer Service & Problem Resolution page at: <a href="https://www.tdinsurance.com/customer-service/problem-resolution">https://www.tdinsurance.com/customer-service/problem-resolution</a>.



**Misrepresentation**: You must be accurate and complete in your dealings with the Insurer at all times. The *Insurer* will not pay a claim if you, any person insured under your *Certificate* or anyone acting on your behalf makes a misrepresentation, attempts to deceive or mislead the *Insurer*, or makes a fraudulent, false or exaggerated statement or claim.



**Cancellation**: Insurance coverages are considered cancelled on the date the credit card account is closed. If, at any time, you don't want these insurance coverages, you can decide not to use them or contact your credit card provider to apply for a different credit card with alternative insurance coverages.



**Cost**: Your TD Aeroplan Visa Business Card has an annual fee charged by your credit card provider. No additional fee will be charged for the insurance coverages provided with the TD Aeroplan Visa Business Card.



**Claims**: You must report your claim to *Our Administrator* by calling 1-866-374-1129 as soon as possible, but no later than the following time limits after the date the covered event(s) occurred:

- Common Carrier Travel Accident Insurance
  - 30 days; refer to section 8 "Making a claim" for full details.
- Delayed and Lost Baggage Insurance
  - 45 days; refer to section 6 "Claims" for full details.
- Flight/Trip Delay Insurance
  - 45 days; refer to section 3 "Claims" for full details.
- Travel Medical Insurance
  - Immediately; refer to sections 11 "General Conditions" and 9 "How to make a claim" for full details.
- Trip Cancellation/Trip Interruption Insurance
  - Immediately; refer to sections 12 "General Conditions" and 10 "How to make a claim" for full details.

Once We have approved the claim, We will notify you and payment will be made within 60 days. If the claim has been denied, We will inform you of the claim denial reasons within 60 days. You can appeal the decision by submitting new information to Our Administrator. For complete details, please see the applicable claims section (as listed above) in your Certificate.



# Eligibility:

| Benefit  | Who is Eligible                        | Additional Eligibility Requirements                             |
|--|--|---|
| Common Carrier Accident Insurance                            | Account holder                         | The credit card must be in good                                 |
| <u>Delayed and Lost Baggage Insurance</u>                    | Account holder's Spouse                | standing; and  • The Insured Person must                        |
| Flight/Trip Delay Insurance                                  | Account holder's Dependent Children    | be a resident of Canada; and                                    |
|  |  | be able to provide proof of travel.                             |
| Travel Medical Insurance Trip Interruption/Trip Cancellation | Account holder Account holder's Spouse | The credit card must be in good standing; and                   |
| Insurance  | Account holder's Dependent Children    | The account holder must:  |
|  | ,                                      | • be a resident of Canada;                                      |
|  |  | <ul> <li>be able to provide proof of travel;<br/>and</li> </ul> |
|  |  | have a valid GHIP (Travel Medical<br>Insurance Only).           |

Note: For full details, please see the "Eligibility" section and/or the definition of "Insured Person" in each Certificate.

# **Common Carrier Travel Accident Insurance**

Issued by the TD Life under Group Policy Number TGV009 (the "Policy") to The Toronto-Dominion Bank (the "Policyholder").

Global Excel provides Claims and Assistance services under the Group Policy.

#### What is included in this coverage?

Common Carrier Travel Accident Insurance provides travel coverage if the *Insured Person*(s) suffers a covered *Loss* arising from and occurring on a *Covered Trip* while travelling on a *Common Carrier*.

#### What are the benefits?

| Benefit  | Maximum<br>Benefit Payable |
|--|----------------------------|
| Accidental Death or Dismemberment, Loss of Sight, Speech, or Hearing Benefit   |                            |
| Accidental Loss of Life  | Up to \$500,000            |
| Accidental Loss of Speech and Hearing  | Up to \$500,000            |
| Accidental Loss of Both Hands or Both Feet or Sight of both Eyes or a combination of Hand, a Foot, or Sight of One Eye | Up to \$500,000            |
| Accidental Loss of One Arm or Leg  | Up to \$375,000            |
| Accidental Loss of One Hand or One Foot or Sight of One Eye  | Up to \$333,350            |
| Accidental Loss of Speech or Hearing   | Up to \$333,350            |
| Accidental Loss of Thumb and Index Finger of the same Hand   | Up to \$166,650            |
| Paralysis – Quadriplegia (Complete paralysis of both upper and lower limbs)  | Up to \$500,000            |
| Permanent Total Disability (Available only to account holder and Spouse)   |                            |
| Paralysis – Paraplegia (Complete paralysis of both lower limbs)  | Up to \$500,000            |
| Paralysis – Hemiplegia (Complete paralysis of upper and lower limbs of one of side of the body)                        | Up to \$500,000            |
| Permanent Total Disability   | Up to \$500,000            |
| Coma   | Up to \$500,000            |
| Special Benefits   |                            |
| Family Transportation Benefit  | Up to \$5,000              |
| Repatriation Benefit   | Up to \$10,000             |
| Rehabilitation Benefit   | Up to \$10,000             |

**Note:** If an *Insured Person* has multiple *Losses* as a result of one accident, only the single largest benefit amount applicable to the *Loss* suffered is payable.

#### What are the limitations and exclusions?

This insurance contains limitations and exclusions (e.g., Loss resulting from suicide, attempted suicide or loss that is intentionally self-inflicted, Loss caused by declared or undeclared war, etc.).

For complete details, please see the "Exclusions" (Section 7) and "General Conditions" (Section 10) sections in your Certificate.

# Delayed and Lost Baggage Insurance

Issued by the TD Home & Auto under Group Policy Number TDVB112008 (the "Policy") to The Toronto-Dominion Bank (the "Policyholder"). Global Excel provides Claims and Assistance services under the Group Policy.

# What is included in this coverage?

Delayed and Lost Baggage Insurance provides financial protection if a traveller's baggage has been lost while on a Covered Trip or the baggage has been delayed upon arrival at the final destination.

#### What are the benefits?

| Benefit         | Maximum Benefit Payable  |  |  |
|-----------------|--|--|--|
| Delayed Baggage | For baggage delayed over 6 hours, up to \$1,000 of coverage per Covered Person for the purchase of Essential Items, such as clothing and toiletries.                     |  |  |
| Lost Baggage    | Up to \$1,000 of coverage per <i>Covered Person</i> to reimburse you for the portion of the replacement cost of personal property not covered by <i>Common Carrier</i> . |  |  |

**Note:** The total benefits payable for Delayed Baggage and Lost Baggage are subject to a maximum of \$1,000 per *Covered Person* per trip. To activate coverage, you must charge at least 75% of the *Ticket* cost to your TD Credit Card. Coverage will be in force while baggage is in the custody of the Common Carrier.

#### What are the limitations and exclusions?

This insurance contains limitations and exclusions. For example, no coverage is provided for:

- Expenses incurred more than ninety-six (96) hours after arriving at the Final Destination as shown on the Ticket;
- Expenses incurred after the Checked Baggage is returned to the Covered Person;
- · Baggage not checked;
- Baggage held, seized, quarantined or destroyed by customs or a government agency;
- Money;
- · Securities:
- Credit cards and other negotiable instruments;
- Tickets and documents or Losses occurring when the Checked Baggage is delayed on a Covered Person's return to their home province or territory of residence.

For complete details, please see the "Exclusion and Limitations" (Section 5) and "General Conditions" (Section 7) sections in your Certificate.

# Flight/Trip Delay Insurance

Issued by the TD Home & Auto under Group Policy Number TGV010 (the "Policy") to The Toronto-Dominion Bank (the "Policyholder"). Global Excel provides Claims and Assistance services under the Group Policy.

# What is included in this coverage?

Flight/Trip Delay Insurance provides travel coverage to reimburse reasonable expenses for meals and accommodation while delayed for covered causes (e.g., severe weather condition, unforeseen equipment failure, strike or other job action, etc.) and reasonable additional ground transportation expenses.

#### What are the benefits?

| Benefit           | Maximum Benefit Payable   |  |  |
|-------------------|---|--|--|
| Flight/Trip Delay | Up to \$500 for reasonable expenses for meals and accommodation if your flight/trip is delayed for an eligible cause for 4 hours or more. |  |  |

**Note:** To activate coverage, at least 75% of your trip cost must be paid for using your TD Credit Card and/or associated Aeroplan points.

# What are the limitations and exclusions?

This insurance contains limitations and exclusions. For example, coverage does not include loss caused by:

- Any event made public prior to the date of booking
- Laws/regulations issued by any Government or Public Authority
- Strikes or labor disputes
- Bomb search or threat

For complete details, please see the section 3 "What are the Coverages" and section 7 "General Conditions" in your Certificate.

# **Travel Medical Insurance**

Underwritten by the TD Life under Group Policy TI002 issued to The Toronto-Dominion Bank (the "Policyholder" or "TD Canada Trust"). Global Excel provides Claims and Assistance services and CanAm, a subsidiary of Global Excel provides sales under the Group Policy.

# What is included in this coverage?

Travel Medical Insurance coverage pays a benefit if an *Insured Person* suffers an eligible *Medical Emergency* during a Covered *Trip*.

#### What are the benefits?

| Coverage   | Maximum Benefit Payable (per Insured Person per Covered Trip)  |
|--|--|
| Medical Emergency Coverage including:  | Up to \$2,000,000  |
| <ul> <li>Hospital</li> <li>Physician's bills</li> <li>Diagnostic services</li> <li>Ambulance</li> <li>Medical appliances</li> <li>Emergency return home</li> </ul> |  |
| Private duty nursing   | Up to \$5,000  |
| Accidental dental  | Up to \$2,000  |
| Bedside Companion  | Round trip economy air fare and up to \$1,500 for meals and accommodation for a <i>Bedside Companion</i> |
| Travelling Companion   | One-way economy air fare   |
| Return and escort of Dependent Children  | One-way economy air fare and escort if required by airline   |
| Vehicle return   | Up to \$1,000  |
| Return of deceased   | Up to \$5,000  |

#### What are the limitations and exclusions?

This insurance contains limitations and exclusions (e.g., *Medical Conditions* that are not *Stable*, pregnancy, child born on trip, excessive use of alcohol, high risk activities, etc.). This insurance may not cover claims related to *Pre-Existing Medical Conditions* (e.g., heart conditions, high blood pressure, arthritis, etc.) that existed prior to the date of departure.

For complete details, please see the "Limitations and Exclusions: What your insurance does not cover" (Section 7) and "General Conditions" (Section 11) sections in your *Certificate*.

## What is the coverage period?

If you are 64 years of age or under, coverage is provided for the first 15 consecutive days of your Covered Trip. If you are 65 years of age or older, coverage is provided for the first 4 consecutive days of your Covered Trip. If your trip is longer, you can apply to top-up existing coverage by contacting our Administrator by telephone, if each Insured Person qualifies for coverage.

# Trip Cancellation/Trip Interruption Insurance

Issued by the TD Life under Group Policy Number TIOO4 and TD Home & Auto under Group Policy Number TGV007 (the "Group Policy" or "Group Policies") to The Toronto-Dominion Bank (the "Policyholder"). Global Excel provides Claims and Assistance services under the Group Policy.

# What is included in this coverage?

Trip Cancellation/Trip Interruption Insurance is travel coverage that offers financial protection if covered events occur before departure and cause cancellation of travel plans or if covered events interrupt travel plans on or after departure date.

#### What are the benefits?

| Benefit   | Maximum Benefit Payable  |  |
|---|--|--|
| Trip Cancellation Insurance (Before <i>Departure Date</i> )   | Up to \$1,500 per <i>Insured Person</i> per <i>Covered Trip</i> (maximum of \$5,000 total for all Insured Persons on the same <i>Covered Trip</i> ) if you are required to cancel the <i>Covered Trip</i> due to a <i>Covered Cause</i> .                        |  |
| Trip Interruption Insurance<br>(After <i>Departure Date</i> ) | Up to \$5,000 per <i>Insured Person</i> per <i>Covered Trip</i> (maximum of \$25,000 total for all <i>insured persons</i> on the same <i>Covered Trip</i> ) if you are prevented from continuing the <i>Covered Trip</i> as a result of a <i>Covered Cause</i> . |  |

**Note:** To activate coverage, at least 75% of your trip cost must be paid for using your TD Credit Card and/or Aeroplan points.

#### What are the limitations and exclusions?

This insurance contains limitations and exclusions (e.g., *Medical Conditions* that are not *Stable*, pregnancy, child born on trip, excessive use of alcohol, high risk activities, etc.). This insurance may not cover claims related to *Pre-Existing Medical Conditions* (e.g., heart conditions, high blood pressure, arthritis, etc.) that existed prior to the date of departure.

For complete details, please see the "What your insurance covers – Trip Cancellation Insurance (Limitations and Exclusions)" (Section 6), "What your insurance covers – Trip Interruption Insurance (Limitations and Exclusions)" (Section 7), "Limitations and Exclusions: What your insurance does not cover" (Section 8), and "General conditions" (Section 12) sections in your Certificate.

# What is the coverage period?

#### For Trip Cancellation:

• Coverage Period begins on the date the Covered Trip is booked or reserved with the travel agent or other travel supplier. The Coverage Period ends on the on the earlier of the date the Insured Person departs or plans to depart on the Covered Trip; and the date the Certificate terminates.

### For Trip Interruption:

Coverage Period begins on the date the Insured Person completes a portion of the Covered Trip as shown on his or her
invoice or ticket provided the Covered Trip is booked or reserved with the Insured Person's travel agent or other travel
supplier. The Coverage Period ends on the earlier of the date the Insured Person is scheduled to return from the Covered
Trip; and the date the Certificate terminates.

# TRAVEL INSURANCE SUMMARY Provided by American Bankers Insurance Company of Florida

Insurance Coverage provided with TD® Aeroplan® Visa\* Business Credit Card:

Hotel/Motel Burglary Insurance

# **This Summary Contains Important Information**

The Summary within is meant to provide an overview of the features and benefits of the insurance coverage ("Coverage") provided with your TD Aeroplan Visa Business Card.

# **INSURER**



American Bankers Insurance Company of Florida\*

\*Carries on business in Canada under the trade name Assurant®†

5000 Yonge Street, Suite 2000

Toronto, Ontario M2N 7E9

Phone: 1-800-859-0694

Client number of the insurer with the Autorité des marchés financiers: 2000979997 Website of the Autorité des marchés financiers: <u>lautorite.qc.ca</u>

# POLICYHOLDER/DISTRIBUTOR



# The Toronto-Dominion Bank P.O. Box 1 TD Centre

Toronto, Ontario M5K 1A2

#### Who qualifies for this Coverage?

The borrower who requested the TD Aeroplan Visa Business Card account.

#### Who is insured under this Coverage?

Any account holder ("you" and "your"): who is a natural person, residing in Canada and whose name is on the TD Aeroplan Visa Business Card.

In addition, when travelling with the account holder, the spouse, dependent children, and parents residing with the account holder are also insured.

# What is the cost of this Coverage?

Your TD Aeroplan Visa Business Card has an annual fee charged by your credit card provider. No additional fee will be charged for the insurance coverage provided with the TD Aeroplan Visa Business Card.

### What is this Coverage?

This Coverage is a group insurance product covering losses arising from sudden and unforeseeable events (please see the certificate of insurance for full details):

<sup>\*</sup> Trademark of Visa International Service Association; Used under license.

<sup>®†</sup>Assurant is a registered trademark of Assurant, Inc.

<sup>&</sup>lt;sup>®</sup> The TD logo and other TD trademarks are the property of The Toronto-Dominion Bank or its subsidiaries. All trade-marks are the property of their respective owners.

|  | Eligibility  | Benefits**  | Exclusions/Limitations  |
|--|--|---|---|
| Hotel/Motel  | When you make a reservation in a hotel/motel, you must:  (1) charge at least 75% of total cost of the hotel/motel room to your TD Aeroplan Visa Business Card and/or use your Aeroplan Points;   | Reimbursement cost of<br>most items of personal<br>property  Maximum: \$2,500 per<br>occurrence for all insured | It does not cover:  • theft occurring in a privately-owned residence offered for rental through an online |
| Burglary<br>Insurance<br>(in Canada and<br>USA only) | <ul> <li>and</li> <li>(2) during the coverage period:</li> <li>(a) the personal property of an insured person is stolen from a hotel/motel room where there is evidence of forceful entry;</li> <li>(b) the police or authorities having jurisdiction are notified immediately.</li> </ul> | persons   | service.  • items such as cash, travellers cheques, tickets or any other documents.                       |

<sup>\*\*</sup> Benefits are in excess of all other applicable valid insurance, indemnity, warranty, protection and any other reimbursement plans under which you are covered.

#### How can I submit a claim?

Immediately after a loss or an occurrence, which may lead to a covered claim under the Coverage, notify the insurer. You will then be sent a claim form.

Benefits will be paid upon receipt of full written proof of loss, provided notice of loss is given no later than 90 days from the date of loss and full proof of loss is delivered no later than one year after the date of loss. If your claim is denied, you have three years to go to court.

# How are the benefits paid?

The benefits are paid directly to you.

# What if I have a complaint?

For information on how to have your complaint addressed, you can call the insurer at **1-800-859-0694** or visit their website at: <a href="https://www.assurant.ca/customer-assistance">https://www.assurant.ca/customer-assistance</a>.

# When does this Coverage end?

Your Coverage automatically ends when the policy is terminated, your credit card account is cancelled or closed, your credit privileges are suspended or revoked, or you cease to be eligible for Coverage.

### Can I cancel the Coverage?

At any time, if you don't want the insurance coverage, you can decide not to use it or contact your credit card provider to apply for a different credit card with alternative insurance coverages.

# Other details?

Complete terms and conditions of the Coverage are in the certificate of insurance available online: cardbenefits.assurant.com/docs/default-source/TD/TD\_AeroplanBusiness\_Cert.pdf

# CREDIT CARD INSURANCE SUMMARY Provided by TD Home and Auto Insurance Company ("TD Home & Auto")

Credit Card Insurance Coverages Provided with TD® Aeroplan® Visa Business\* Credit Card

<u>Auto Rental Collision/Loss Damage Insurance</u> <u>Purchase Security and Extended Warranty Protection</u>

# **This Product Summary Contains Important Information**

The following is meant to provide an overview of the features and benefits of the credit card insurance coverages provided with your TD Aeroplan Visa Business Card. The terms and conditions of the insurance coverages are contained in your Certificate of Insurance ("Certificate") and in the group master policies, which govern. All defined terms are italicized, capitalized and defined in your Certificate.

<u>View a copy of the Certificate</u> (td.com/businessagreements) for full details about the insurance coverages provided with the TD Aeroplan Visa Business Card.

# **INSURER**

# TD Home and Auto Insurance Company ("TD Home & Auto")

P.O. Box 1 TD Centre Toronto, Ontario M5K 1A2 Ph.: 1-866-361-2311

TD Home & Auto is registered with the AMF under client number 2000471829.

# **DISTRIBUTOR**

#### The Toronto-Dominion Bank

P.O. Box 1 TD Centre Toronto, Ontario M5K 1A2 Ph.: 1-800-983-8472

### **ADMINISTRATORS**

#### Global Excel Management Inc. ("Global Excel")

73 Queen Street Sherbrooke, Quebec J1M 0C9 Ph.: 1-866-374-1129 or +1-416-977-4425

# General Information You Need to Know

The following is applicable to **all insurance coverages** provided with the TD Aeroplan Visa Business Card, unless otherwise specified:



**Complaint Handling**: For information about our complaint processing policy and where a complaint may be filed, please visit our Customer Service & Problem Resolution page at: <a href="https://www.tdinsurance.com/customer-service/problem-resolution">https://www.tdinsurance.com/customer-service/problem-resolution</a>.



**Misrepresentation**: You must be accurate and complete in your dealings with the Insurer at all times. The *Insurer* will not pay a claim if you, any person insured under your *Certificate* or anyone acting on your behalf makes a misrepresentation, attempts to deceive or mislead the *Insurer*, or makes a fraudulent, false or exaggerated statement or claim.



**Cancellation**: Insurance coverages are considered cancelled on the date the credit card account is closed. If, at any time, you don't want these insurance coverages, you can decide not to use them or contact your credit card provider to apply for a different credit card with alternative insurance coverages.



**Cost**: Your TD Aeroplan Business Visa Card has an annual fee charged by your credit card provider. No additional fee will be charged for the insurance coverages provided with the TD Aeroplan Visa Business Card.



**Claims**: You must report your claim to *Our Administrator* by calling 1-866-374-1129 as soon as possible, but no later than the following time limits after the date the covered event(s) occurred:

- Auto Rental Collision/Loss Damage Insurance
  - 48 hours; refer to section "In the event of an accident/theft" for full details.
- Purchase Security and Extended Warranty Protection
  - 45 days; refer to section 5 "Claims" for full details.

Once We have approved the claim, We will notify you and payment will be made within 60 days. If the claim has been denied, We will inform you of the claim denial reasons within 60 days. You can appeal the decision by submitting new information to Our Administrator. For complete details, please see the applicable claims section (as listed above) in your Certificate.



# Eligibility:

| Benefit                               | Who is Eligible                                       | Additional Eligibility Requirements   |
|---------------------------------------|---|---|
| Auto Rental Collision/<br>Loss Damage | Account holder who presents themself in person at the | The Cardholder must decline the Rental Agency's CDW or its equivalent.  |
| <u>Insurance</u>                      | Rental Agency and signs the rental contract.          | The Cardholder takes possession of the rental vehicle and complies with the terms of the rental vehicle policy. |
|                                       |   | The Cardholder must be a resident of Canada.  |
|                                       |   | The credit card must be in good standing.   |
| Purchase Security and                 | Account holder  | Purchase(s) made by the account holder(s) (Exclusions Apply).   |
| Extended Warranty                     |   | The credit card must be in good standing; and   |
|                                       |   | The account holder must be a resident of Canada.  |

Note: For full details, please see the "Eligibility" section and/or the definition of "Insured Person" in each Certificate.

# **Auto Rental Collision/Loss Damage Insurance**

Issued by the TD Home & Auto under Group Policy Number TDV092010 (the "Policy") to The Toronto-Dominion Bank (the "Policyholder"). Global Excel provides Claims and Assistance services under the Group Policy.

# What is included in this coverage?

Auto Rental Collision/Loss Damage Insurance provides replacement and/or repair coverage for a rental vehicle.

#### What are the benefits?

| Benefit           | Maximum Benefit Payable   |  |  |
|-------------------|---|--|--|
| Rental Collision/ | Coverage for up to 48 consecutive days for loss, damage or theft of an eligible rental vehicle (MSRP of |  |  |
| Loss Damage       | rental vehicle cannot exceed \$65,000)  |  |  |

**Note:** The rental agency's Collision Damage Waiver must be declined and the full cost of the rental vehicle must be paid for using your TD Credit Card.

## What are the limitations and exclusions?

This insurance contains limitations and exclusions. For example, the following vehicles will not be covered:

- · Van/cargo vans
- Truck/pickup truck
- Off road vehicle
- Motorcycle
- Exotic vehicles (e.g., Aston Martin, Lotus, etc.)
- Antique vehicles

Additionally, coverage will not be provided with loss arising from:

- Third-party liability
- · Personal injury
- · Driving the rental vehicle while intoxicated
- Dishonest, fraudulent, or criminal act being committed by the *Insured person*
- · Wear and tear of the rental vehicle
- · Operation of the rental vehicle in violation of the terms of the rental agreement

For complete details, please see the "Collision/Loss Damage Covers" section in your Certificate.

# **Purchase Security and Extended Warranty Protection**

Issued by the TD Home & Auto under Group Policy Number TDVP112008 (the "Policy") to The Toronto-Dominion Bank (the "Policyholder"). Global Excel provides Claims and Assistance services under the Group Policy.

# What is included in this coverage?

**Purchase Security** provides coverage for *Insured Items* purchased with the TD Aeroplan Visa Business Card for ninety (90) days from the purchase date, except as excluded under the *Certificate*, in excess of other applicable insurance. If the item is lost, stolen or damaged, it will be replaced or repaired, or the account holder will be reimbursed for the *Purchase Price*.

**Extended Warranty Protection** provides extended warranty coverage for *Insured Items*. Coverage will commence immediately following the expiry of the applicable *Manufacturer's Warranty* for a period equal to the period of the *Manufacturer's Warranty* coverage or one (1) year, whichever is the lesser on most items purchased with the TD Aeroplan Visa Business Card as long as there is a *Manufacturer's Warranty* valid in Canada (automatic coverage is limited to warranties five years or less). *Manufacturer's Warranties* greater than five (5) years are covered if registered with *Our Administrator* within the first year after purchase of the item.

#### What are the benefits?

| Benefit                         | Maximum Benefit Payable   |  |  |
|---------------------------------|---|--|--|
| Purchase Security               | Coverage for eligible new items you purchase with your TD Credit Card, should they be stolen or damaged within 90 days of purchase. |  |  |
| Extended Warranty<br>Protection |   |  |  |

**Note:** There is a maximum aggregate lifetime benefit per account holder of \$60,000 of all TD Credit Cards of the account holder.

#### What are the limitations and exclusions?

#### **Purchase Security:**

This insurance contains limitations and exclusions. For example, the following items are excluded:

- Cash or its equivalent
   Perishable items
- Art objects
   Automobiles, motorboats, aircraft, etc.

Additionally, loss or damage resulting from the following examples of peril will be excluded:

- Abuse or fraud
   War/hostilities
- Flood or earthquake
   Normal wear and tear

### **Extended Warranty Protection:**

This insurance contains limitations and exclusions, which are in addition to those set out within the *Manufacturer's Warranty*. For example, the following exclusions may apply:

- Wear and tear or gradual reduction in operating performance
- Willful acts or omissions and improper installation
- Used or pre-owned demos

• Automobiles, motorboats, aircraft etc.

For complete details, please see the "Exclusions" (Section 4), "General Conditions" (Section 7), and "Policy Limits" (Section 3) sections in your *Certificate*.

# CREDIT CARD INSURANCE SUMMARY Provided by American Bankers Insurance Company of Florida

Insurance Coverage provided with TD® Aeroplan® Visa\* Business Credit Card:

Mobile Device Insurance

# This Summary Contains Important Information

The Summary within is meant to provide an overview of the features and benefits of the insurance coverage ("Coverage") provided with your TD Aeroplan Visa Business Card.

#### **INSURER**



American Bankers Insurance Company of Florida\*
\*Carries on business in Canada under the trade name Assurant®†
5000 Yonge Street, Suite 2000
Toronto, Ontario M2N 7E9
Phone: 1-800-859-0694

Client number of the insurer with the Autorité des marchés financiers: 2000979997 Website of the Autorité des marchés financiers: <u>lautorite.qc.ca</u>

## POLICYHOLDER/DISTRIBUTOR



#### **The Toronto-Dominion Bank**

P.O. Box 1 TD Centre Toronto, Ontario M5K 1A2

# Who qualifies for this Coverage?

The borrower who requested the TD Aeroplan Visa Business Card account.

# Who is insured under this Coverage?

Any account holder ("you" and "your"): who is a natural person, residing in Canada and whose name is on the TD Aeroplan Visa Business Card.

# What is the cost of this Coverage?

Your TD Aeroplan Visa Business Card has an annual fee charged by your credit card provider. No additional fee will be charged for the insurance coverage provided with the TD Aeroplan Visa Business Card.

### What is this Coverage?

This Coverage is a group insurance product covering losses arising from sudden and unforeseeable events (please see the certificate of insurance for full details):

<sup>\*</sup> Trademark of Visa International Service Association; Used under license.

<sup>®†</sup>Assurant is a registered trademark of Assurant, Inc.

<sup>&</sup>lt;sup>®</sup> The TD logo and other TD trademarks are the property of The Toronto-Dominion Bank or its subsidiaries. All trade-marks are the property of their respective owners.

|                            | Eligibility   | Benefits**  | Exclusions/Limitations   |
|----------------------------|---|---|--|
| Mobile Device<br>Insurance | When you purchase an eligible mobile device anywhere in the world, you must:  (1) charge to your TD Aeroplan Visa Business Card:  • at least 75% of the total cost of the mobile device;  • any up-front costs and all monthly wireless bill payments if funding a portion of the total cost through a wireless plan;  or  • all monthly wireless bill payments if funding the total cost through a wireless plan;  and  (2) during the coverage period:  (a) your mobile device is lost, stolen or suffers mechanical breakdown or accidental damage;  (b) you obtain the insurer's approval prior to proceeding with any repair services or replacement of the mobile device. | Reimbursement of lesser of:  (1) the repair cost of the mobile device; or  (2) the replacement cost, not exceeding the depreciated value of your mobile device less the applicable deductible  Maximum: \$1,000 | It does not cover:  accessories  batteries  Limit on number of claims:  1 claim in any 12 consecutive month period  claims in any as consecutive month period  No benefits if you notify insurer after the mobile device is fixed or replaced. |

<sup>\*\*</sup> Benefits are in excess of all other applicable valid insurance, indemnity, warranty, protection and any other reimbursement plans under which you are covered.

# How can I submit a claim?

Immediately after a loss or an occurrence, which may lead to a covered claim under the Coverage, notify the insurer. You will then be sent a claim form.

Benefits will be paid upon receipt of full written proof of loss, provided notice of loss is given no later than 90 days from the date of loss and full proof of loss is delivered no later than one year after the date of loss. If your claim is denied, you have three years to go to court.

# How are the benefits paid?

The benefits are paid directly to you.

# What if I have a complaint?

For information on how to have your complaint addressed, you can call the insurer at **1-800-859-0694** or visit their website at: <a href="https://www.assurant.ca/customer-assistance">https://www.assurant.ca/customer-assistance</a>.

# When does this Coverage end?

Your Coverage automatically ends when the policy is terminated, your credit card account is cancelled or closed, your credit privileges are suspended or revoked, or you cease to be eligible for Coverage.

# Can I cancel the Coverage?

At any time, if you don't want the insurance coverage, you can decide not to use it or contact your credit card provider to apply for a different credit card with alternative insurance coverages.

#### Other details?

Complete terms and conditions of the Coverage are in the certificate of insurance available online: cardbenefits.assurant.com/docs/default-source/TD/TD\_AeroplanBusiness\_Cert.pdf

# **TD Canada Trust**

